

-0105-1B-99-0105 T-01954B-99-0237

# **CORPORATION COMMISSION**

UTILITY COMPLAINT FORM 2000 100 P 2:29

Investigator: Janie Woller

PHONE (602) 542-0821

FAX: (602) 542-2129

**Priority: RESPOND WITHIN FIVE DAYS** 

**INQUIRY** 

NO. 2000 - 173729

Date: 4/4/00 Corporation Commission

COMPLAINT DESCRIPTION: 20M Telcom Issues

Complaint By:

Richard

First:

Last:

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Reilly

Home:

Account Name:

P.O. Box 407

Work:

City:

Street:

Sonoita

CBR:

State:

ZIP: 85637-

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is:

Utility Company.

U S WEST Communications, Inc.

Division:

Telephone

**Contact Name:** 

For Assignment

**Contact Phone:** 

Nature of Complaint:

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Investigator's Comments and Disposition:

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Company Contacted On: 4/4/00

Date Completed: 4/4/00

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INQUIRY

No. 20 - 173729

Chamber of Commerce P.O.Box 607 Sonoita, AZ 85637 (520) 455-5498

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AZ CORP COMMISSION
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You may create your own letter and mail it or simply sign the following statement and mail it.

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Sincerely,

Richard R. Billy signature





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Consumer Service Specialist

Utilities Division

F-01051B-99-0105, T-01954B-99-0237

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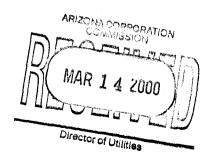
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Pichard R. Billy signature





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From: R. Reilly P.O. Box 407 SONOITH, AZ, 85637

> Arizona Corporation Commission Utility Division Attn: Jim Irvin 1700 Washington St Phoenix, AZ 85034

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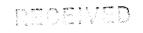


Sonoita-Elgin CofC PO Box 607 Sonoita, AZ 85637

U.S. POSTAGE PAID PERMIT NO. 45 SONOITA, AZ 85637

TO: BOX HOLDER





BRIAN C. McNEIL EXECUTIVE SECRETARY

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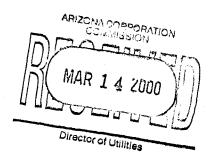


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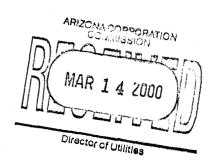


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INQUIRY

No. 20-173729



# TOLL FREE CALLING INITIATIVE INTO THE TUCSON METRO AREA

I live in the Soniota-Elgin, Patagonia communities and share common interests and services in Tucson. Customers in the Patagonia Exchange should be able to call important government offices, emergency and medical services, business centers, and other important social and economic entities, toll free. I'm sending you this letter to urge you to make this expansion a priority and to implement this change now.

Sincerely,

signature





#### ARIZONA CORPORATION COMMISSION

March 27, 2000

Mr. Richard R. Reilly P.O. Box 407 Sonoita, Arizona 85637

Dear Mr. Reilly:

The Arizona Corporation Commission ("Commission") is in receipt of your letter regarding requesting toll-free calling from Sonoita, Arizona to Tucson.

U S WEST Communications, Inc. ("U S WEST") has applied to the Commission to approve the transfer of assets in 38 Arizona telephone wire centers from U S WEST to Citizens Utilities Rural Company ("Citizens"). Since Elgin and Patagonia are two of the wire centers in this transfer, I have placed your letter in their docket (T-01051B-99-0737 and T-1954B-99-0737) so Citizens will be aware of your request.

Thank you for taking the time to write to the Commission.

Sincerely,

Janie S. Woller

Janin Woller

Consumer Service Specialist

Utilities Division